



E&S

Hospitality Training Center

Success Comes from Working smart

Motivate them, train them, care about them,
and make winners out of them... they'll treat
the customers right.
And if customers are treated right,
they'll come back."

J. Willard Marriott,
Founder
of the Marriott Corporation

About Us

ELS Hospitality Training Center Ltd

was incorporated in 2020 With the aim of providing hospitality trainings and consultancy services to restaurants, hotels and institutions.

We are situated in Gitanga 48 building just after Rusinga School in Lavington. We have a strong and competent team of professionals in this field. The dynamic, experienced and competent team forms a pool and reservoir of valuable knowledge, expertise, and skills, which they have deployed in provision of hospitality consultancy services to our esteemed corporate clients. We are confident, therefore that if given this opportunity, we shall add value to your corporate image.

To achieve your desired results, we work in partnership with you to:

- Understand your business needs and help you implement solutions and deliver measurable results
- Design talent development initiatives and deliver high impact training interventions.
- Track and measure interventions for continuous improvement and sustainability
- Achieve organizational transformation and breakthrough performance
- Elevate customer experience and build experiential services/products

Vision

To be the premium hospitality training center for the hospitality industry of today

Mission

To inspire continuous learning by empowering present and future employees to acquire knowledge and skills for global hospitality service.

Core Values



At **ELS** Hospitality Training Center Ltd we believe that embracing and living the values will ensure the business continually improves. Our services are designed to help meet the challenges faced in the competitive and rapidly changing business world.

Our commitment to our client needs is our core interest and we always endeavor to provide the most desirable results from every undertaking. Feel free to make enquiries from our clients.



Company Presentation



Hospitality Training Center

ELS Hospitality Training Center Ltd partners with other players in the market to ensure excellence in provision of services. Our team is made up of professionals with varied skill sets. In every area of solution provision,

ELS Hospitality Limited has a set of highly qualified professionals that will not only meet your expectations but exceed them as well.

We work closely with our valued customers to build confidence for their team, enhance hospitality skills, master employee craft, cross skill and upskill on-demand.

Our Programs

a. Kitchen.

- Hot and cold kitchen.
- Bakery & Pastry



b. Restaurants.

- Service techniques.
- Bar & wine knowledge.
- Barista and mixology.

c. Front Office Operations.

- Reception
- Reservation
- Guest Relations
- Delighting Our Guests

d. Housekeeping and laundry.

- Housekeeping technique.
- Laundry Technique.

e. Hospitality Supervision

f. Hospitality Management

g. Be the General manager



Our Team



EDITH C. MUTAI

LEAD TRAINER -SUPERVISORY AND MANAGEMENT PROGRAMS

Work Experience	Education
<ul style="list-style-type: none"> - Program Manager Hospitality Programs Level 4 and 5 - IHTI - Lead Internal Verifier- International Hotel & Tourism Institute - Private trainer for employees at Sasaab Lodge, Windsor Golf, Talisman, , Ankole, International Peace Support Group - Program Manager and Trainer AHLEI Program - Head of Hospitality Management Training - International Hotel & Tourism Institute - Lecturer-International Hotel and Tourism Institute - Front Office Supervisor-Comfy Hotel - Management Trainee-Fairmont The Norfolk 	<ul style="list-style-type: none"> - Bachelor of Hospitality Management - Strathmore University - Diploma in Hotel Management - Kenya Utalii College



SHAZNIN VARIAVA

FOOD AND BEVERAGE /CUSTOMER SERVICE TRAINER

Work Experience	Education
<ul style="list-style-type: none"> - Co-Founder and Director - ELS Hospitality Training Center - Deputy Principal - The International Hotel and Tourism Institute - Freelance Trainer & Hospitality Lecturer - Training Manager & Human Resource Administrator-The Good Earth Group - Training Manager-Leisure Lodge Beach & Golf Resort - Food and Beverage Trainer and Coordinator Villa Rosa Kempinski - Room Service Manager (Departmental Trainer) Sarova Stanley 	<ul style="list-style-type: none"> - Bachelor of Hospitality Management- Institute of Hotel - Management, Aurangabad, Maharashtra, India. - University of Huddersfield, U.K - Business Diploma -Edith Cowan University, Australia



LINNET KISUVI

MANAGEMENT / SUSTAINABILITY TRAINER

Work Experience	Education
<ul style="list-style-type: none"> - Talent and Development Manager - ELS Hospitality Training Center - Dean Of Studies- International Hotel & Tourism Institute - Management Trainee -Serena Hotels - Night Manager-Manor Hotel Kigali - Assured Rest Hotels-Uk-Trainee Manager - General Assistant Auchen Castle Hotel 	<ul style="list-style-type: none"> - Master's in human resource management in Hospitality Industry, Strathclyde University - Bachelor of Hospitality Management, Strathmore University - Diploma in Hotel Management - Kenya Utalii College



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CALL US NOW!

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